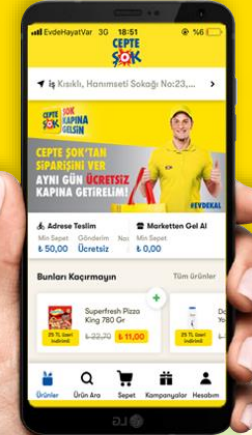




**CEPTE
ŞOK**



4Q2021
WEBCAST PRESENTATION
February 18th, 2022



Highlights



Operational Overview



Financial Overview



Sustainable Business



2022 Guidance



Q&A

4Q'21 & 12M'21 Highlights



4Q'21

Net Sales Growth

34,0%

LFL Growth

19,8%

Net Sales

8,0 billion TL



New Store
Openings

249

Total Number
of Stores
9.247



Net Sales Growth

33,1%

LFL Growth

20,0%

Net Sales

28,4 billion TL



New Store
Openings

1.102

EBITDA

(inc. IFRS 16)

721,3 million TL

EBITDA Margin

9,0%

Net Income

(inc. IFRS 16)

8,9 million TL

Margin

0,1%



CAPEX

**263,9
million TL**

EBITDA

(inc. IFRS 16)

2,6 billion TL

EBITDA Margin

9,2%

Net Income

(inc. IFRS 16)

318,9 million TL

Margin

1,1%



CAPEX

**796,9
million TL**

2021 Guidance vs Actual



9.247
Stores



2021 Guidance

2021 Actual

11.03.2021

18.08.2021

Net Sales

25%(+/-2%)

28%(+/-2%)

33%

EBITDA Margin
(excl. IFRS 16)

6,0%(+/-0,5%)

6,0%(+/-0,5%)

5,7%

EBITDA Margin
(incl. IFRS 16)

9,5%(+/-0,5%)

9,5%(+/-0,5%)

9,2%

Capex

~ 550 million TL
(+/-50 million TL)

~ 750 million TL
(+/-50 million TL)

797 million TL



Agenda



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**Operational
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Business**



**2022
Guidance**



Q&A

Store Expansion Continues



New Store Openings (net)

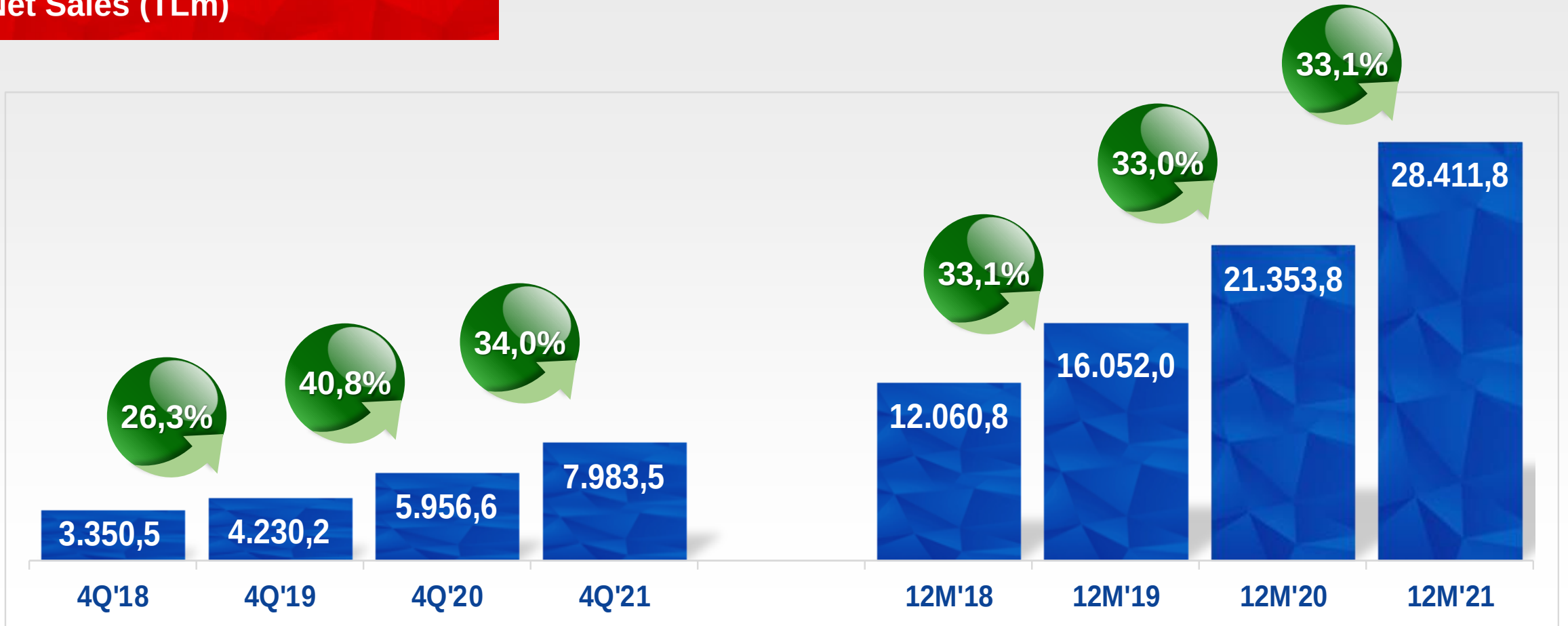


(*) As of December 31, 2021, Şok has a total of 9.247 stores (8.852 Şok Stores, 395 Şok Mini Stores) and 31 warehouses.

Sustainable Revenue Growth



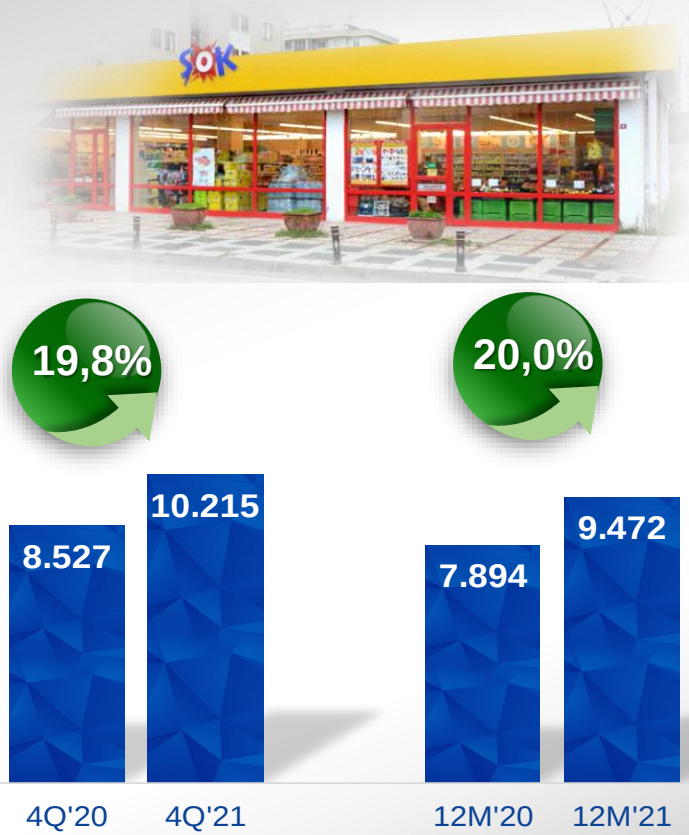
Net Sales (TLm)



Continuing Growth in LFL Store Sales



LFL Daily Average Sales / Store (TL)



LFL Daily Average Customer / Store



LFL Daily Avg. Basket Size / Store (TL)



(1) The above like-for-like daily figures (sales, customer & basket size) for 4Q & 12M are calculated on the basis of daily figures generated in 4Q'21 & 12M'21 over 4Q'20 & 12M'20 by 6.623 stores operating on 31.12.2019 and that were still open on 31.12.2021. The calculations are made over 365 days in each period.

Agenda



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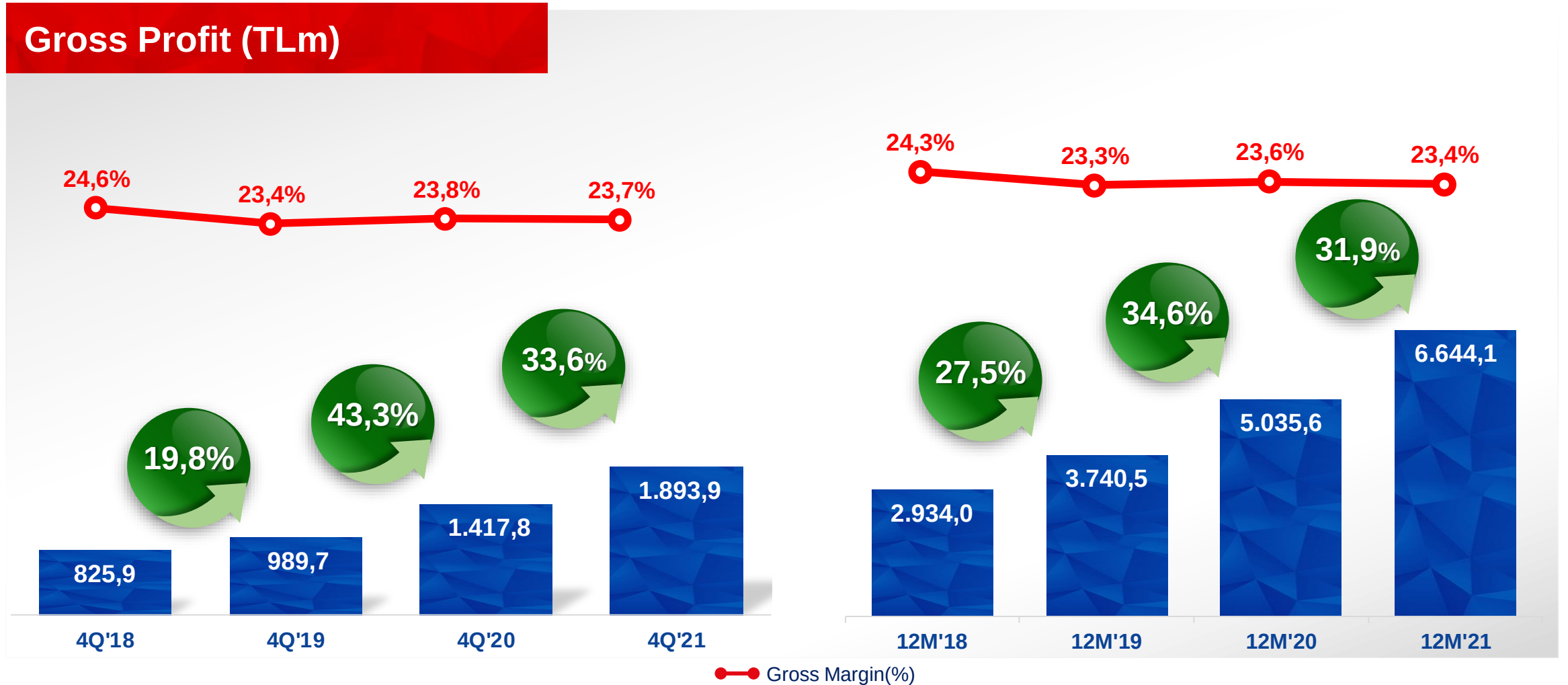


Q&A

Gross Profit



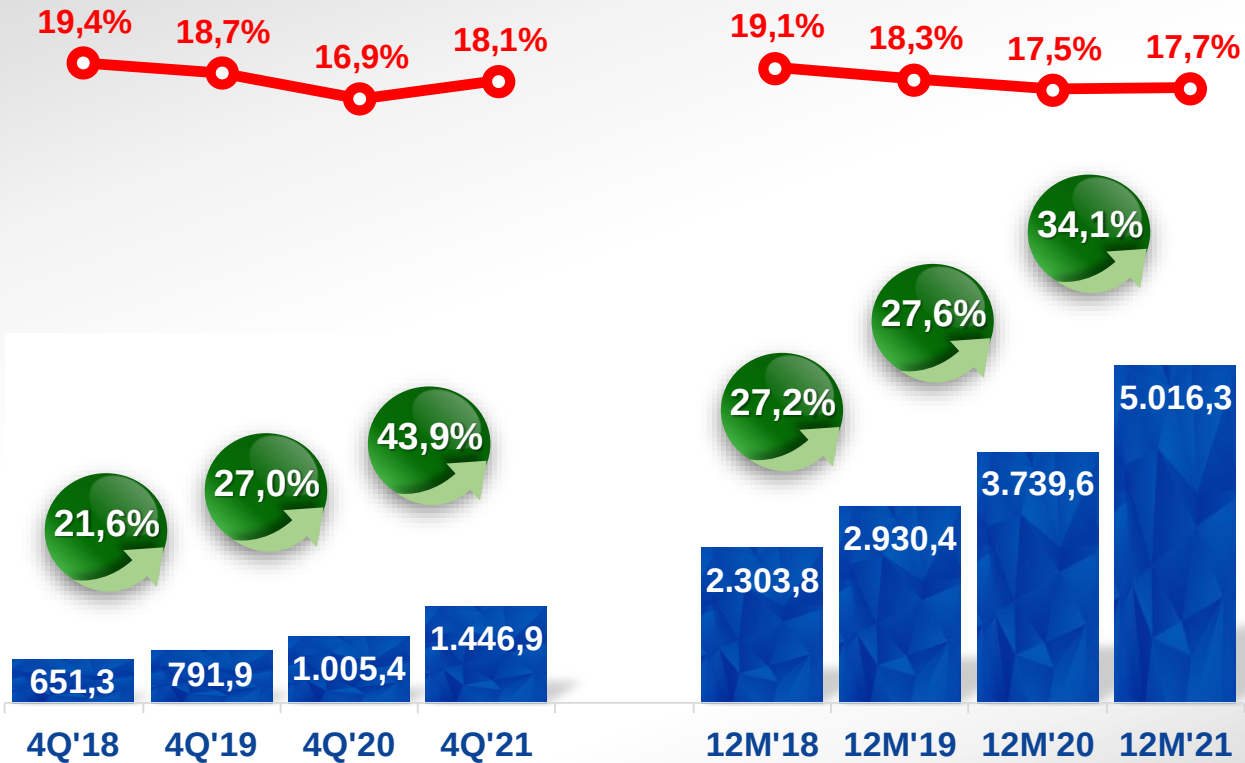
Gross Profit (TLm)



Cost Management & Operating Leverage

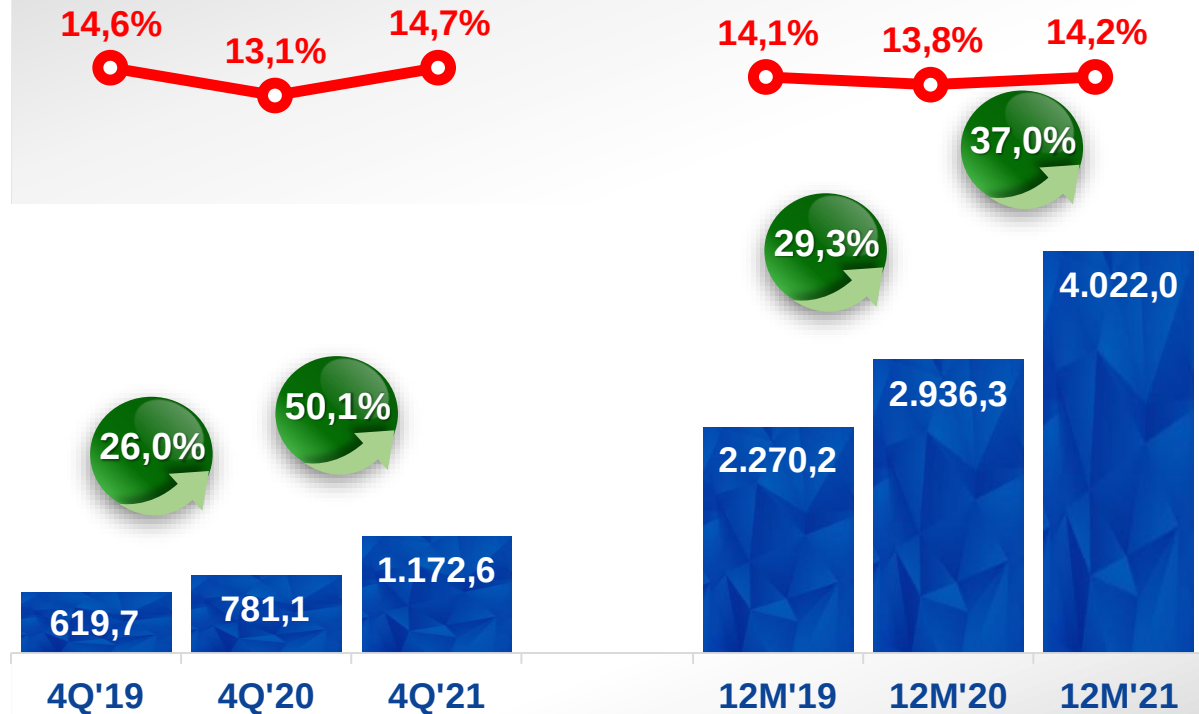


Operating Expenses (TLm) (excl Amortisation)



Excl. IFRS 16

Operating Expenses (TLm) (excl Amortisation)



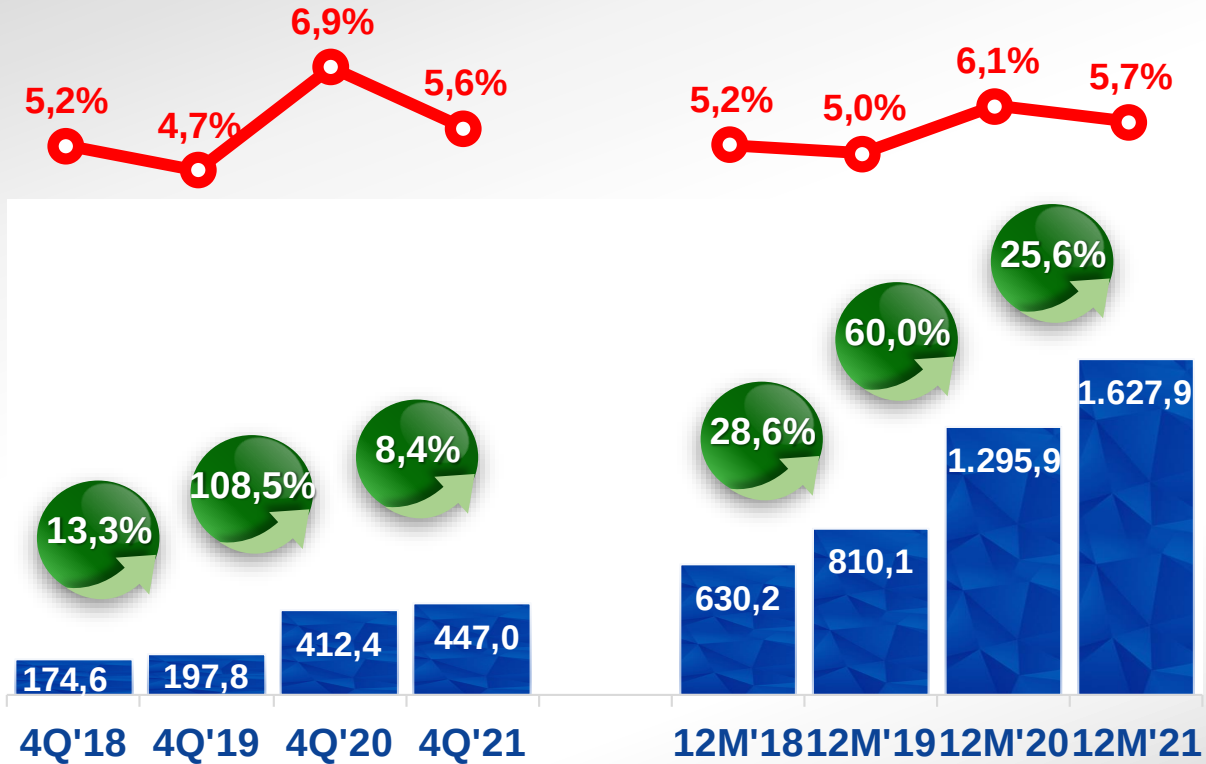
Incl. IFRS 16

—●— OPEX/Sales(%)

EBITDA Improvement

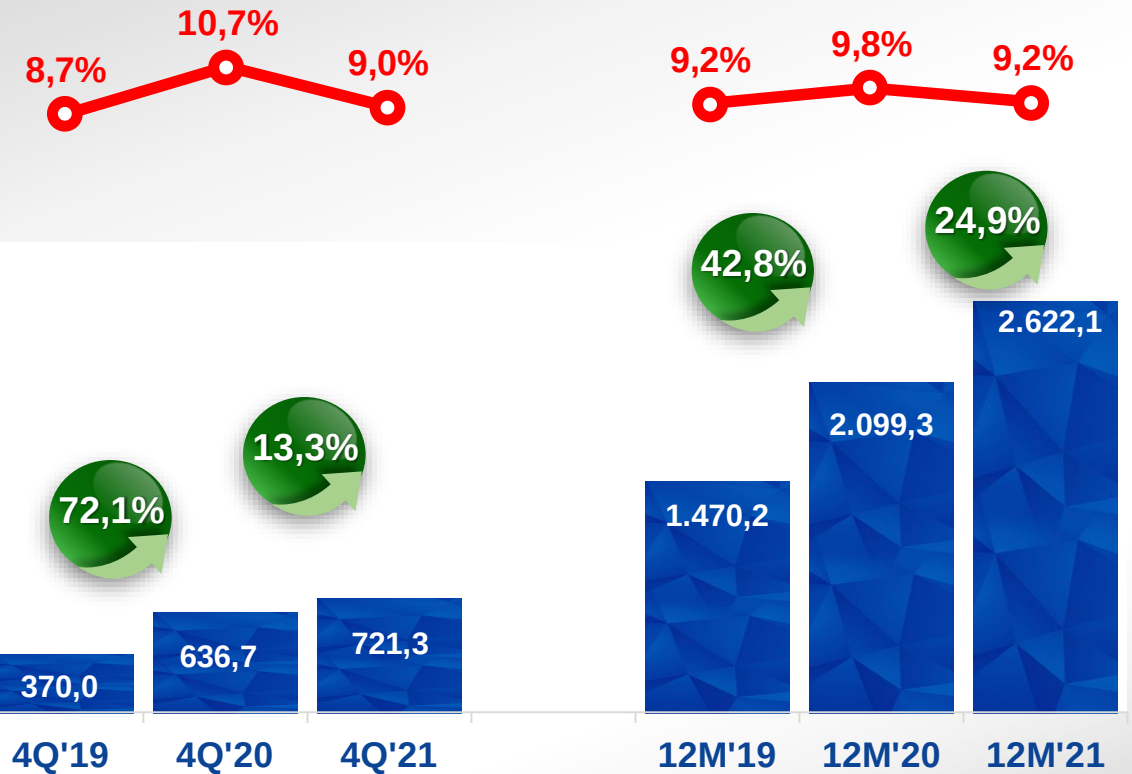


EBITDA (TLm)



Excl. IFRS 16

EBITDA (TLm)



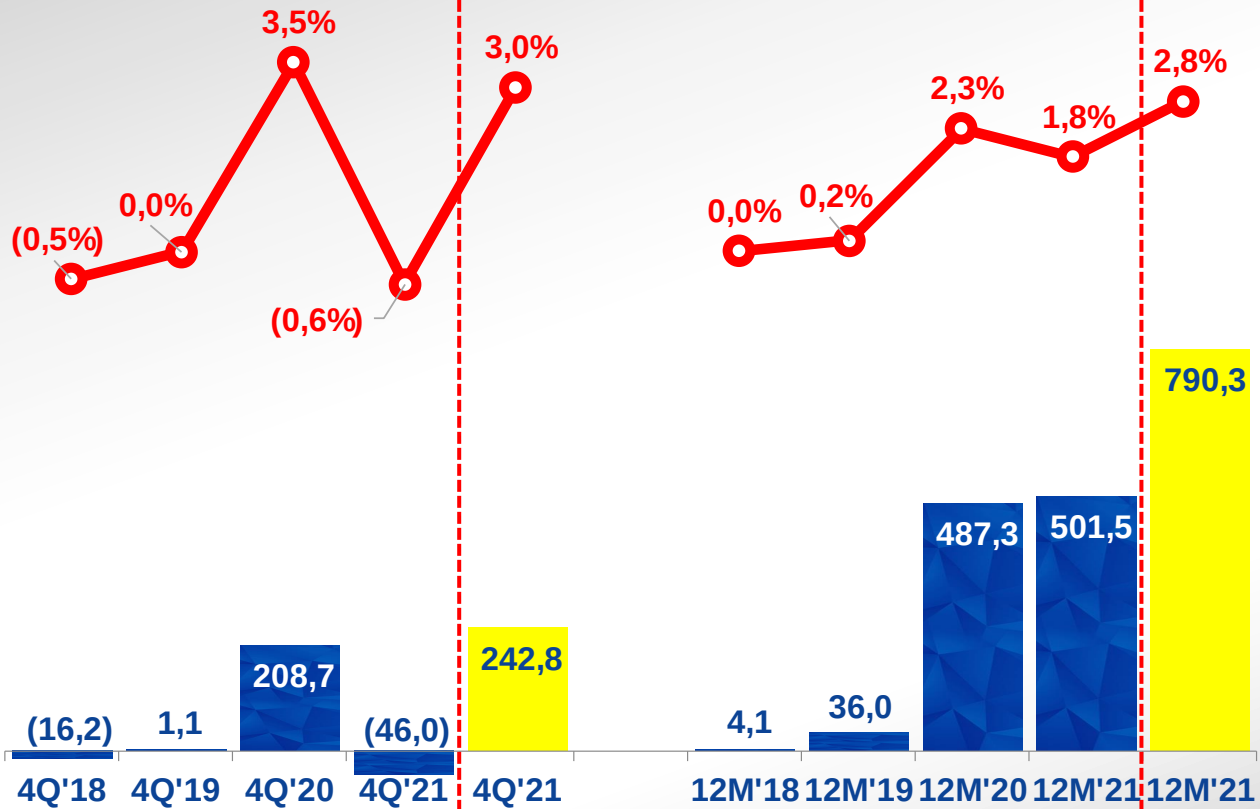
Incl. IFRS 16

—●— EBITDA Margin(%)

EBIT Improvement



Operating Profit (EBIT) (TLm)



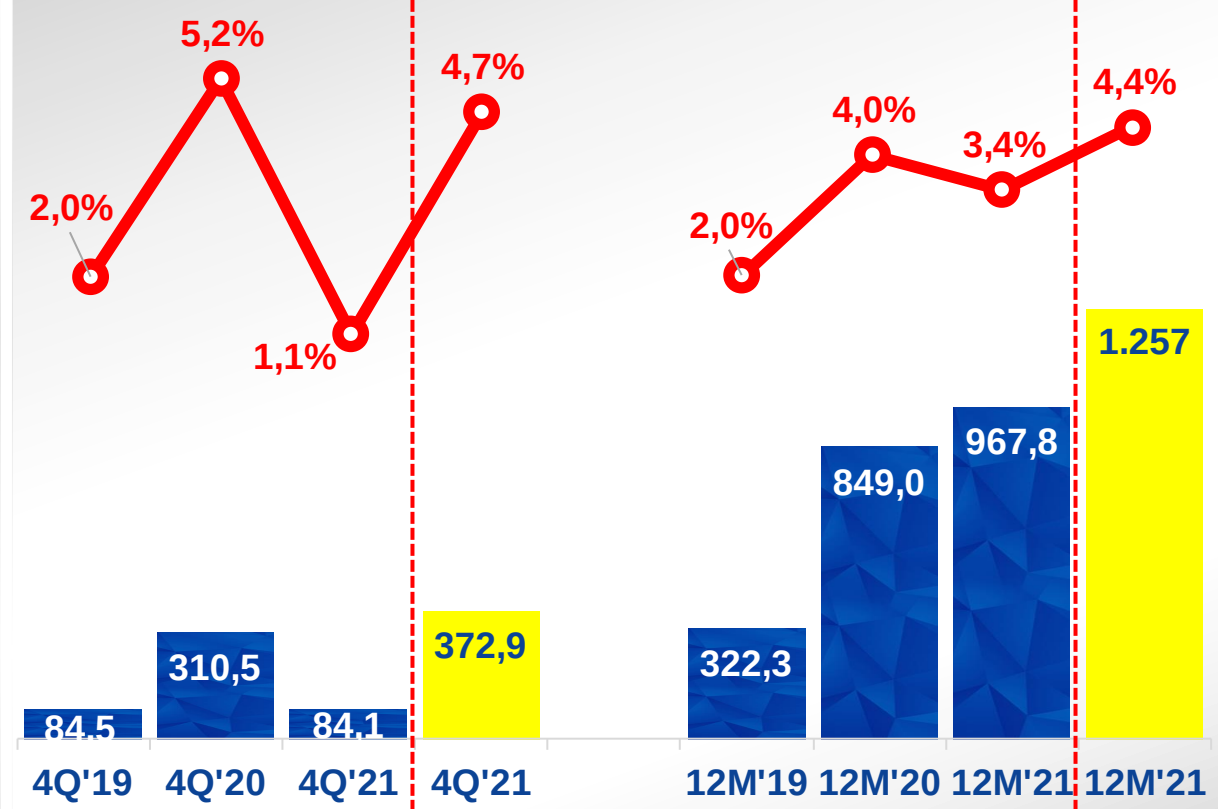
Excl. IFRS 16

Excl. one-off provision for competition authority fine (-TL 288,8 mn)

EBIT Margin(%)

YILDIZ ★ HOLDING

Operating Profit (EBIT) (TLm)

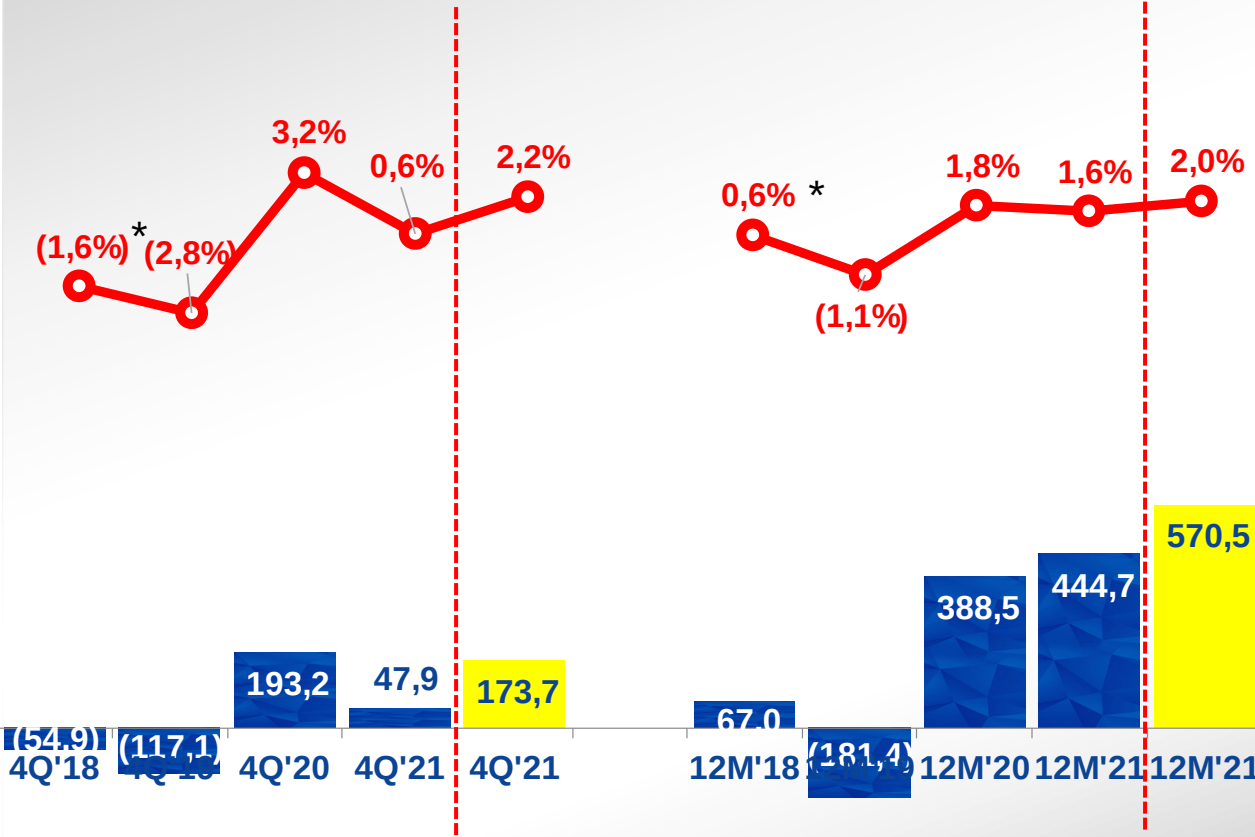


Incl. IFRS 16

Net Profit Improvement

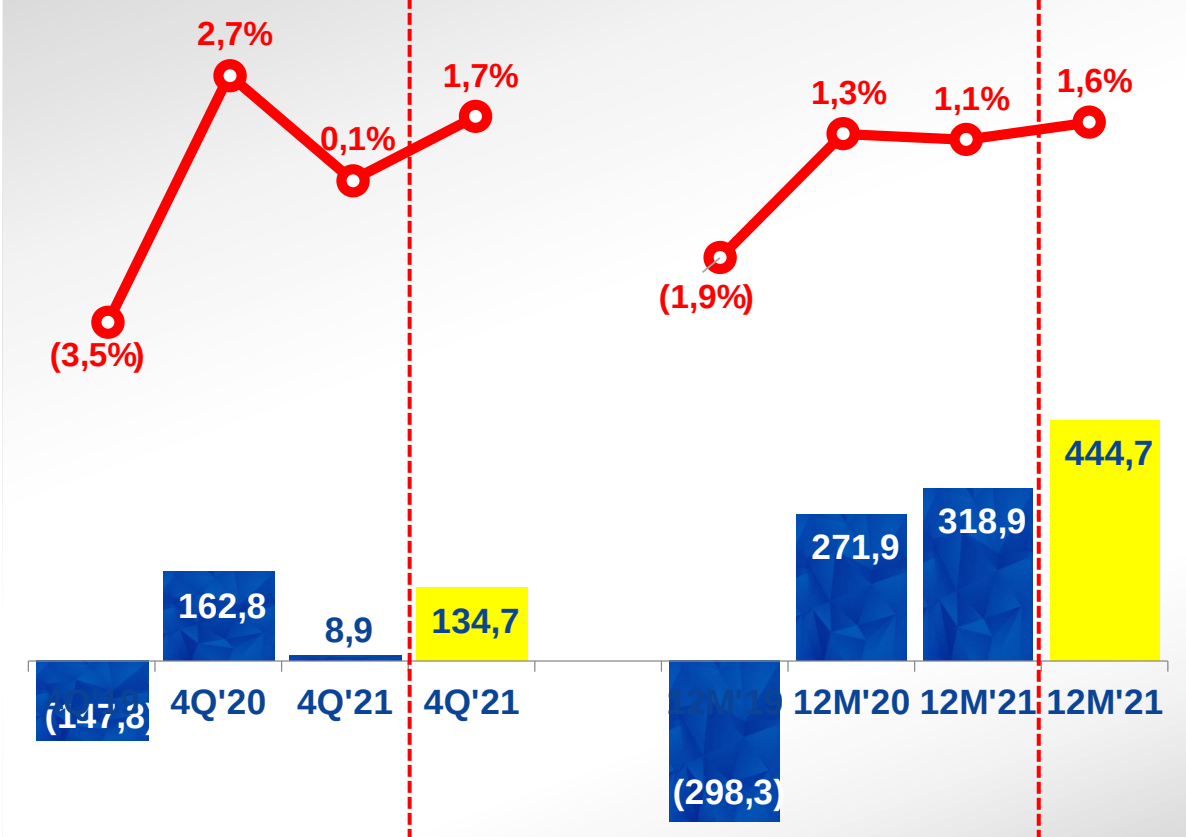


Net Profit (TLm)



Excl. IFRS 16

Net Profit (TLm)



Incl. IFRS 16

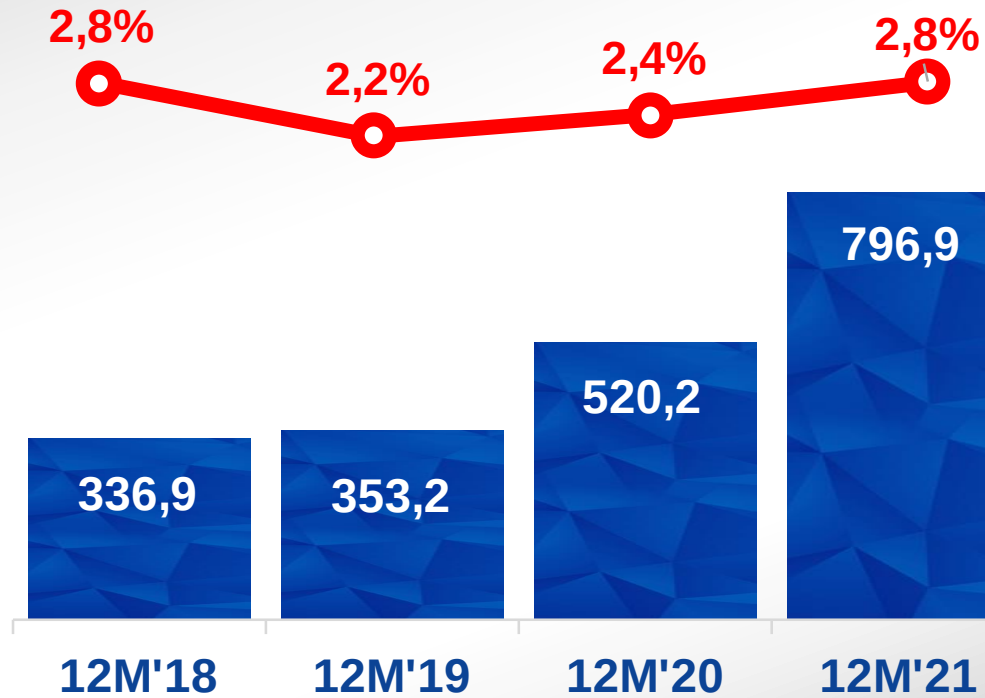
* 2018 net profit figure includes one off Deferred Tax Income of 331 million TL resulting from carried forward tax losses

Excl. one-off provision for competition authority fine (-TL 288,8 mn) & deferred tax income (+TL 163,0 mn), total net TL 125,8 mn

CAPEX Management

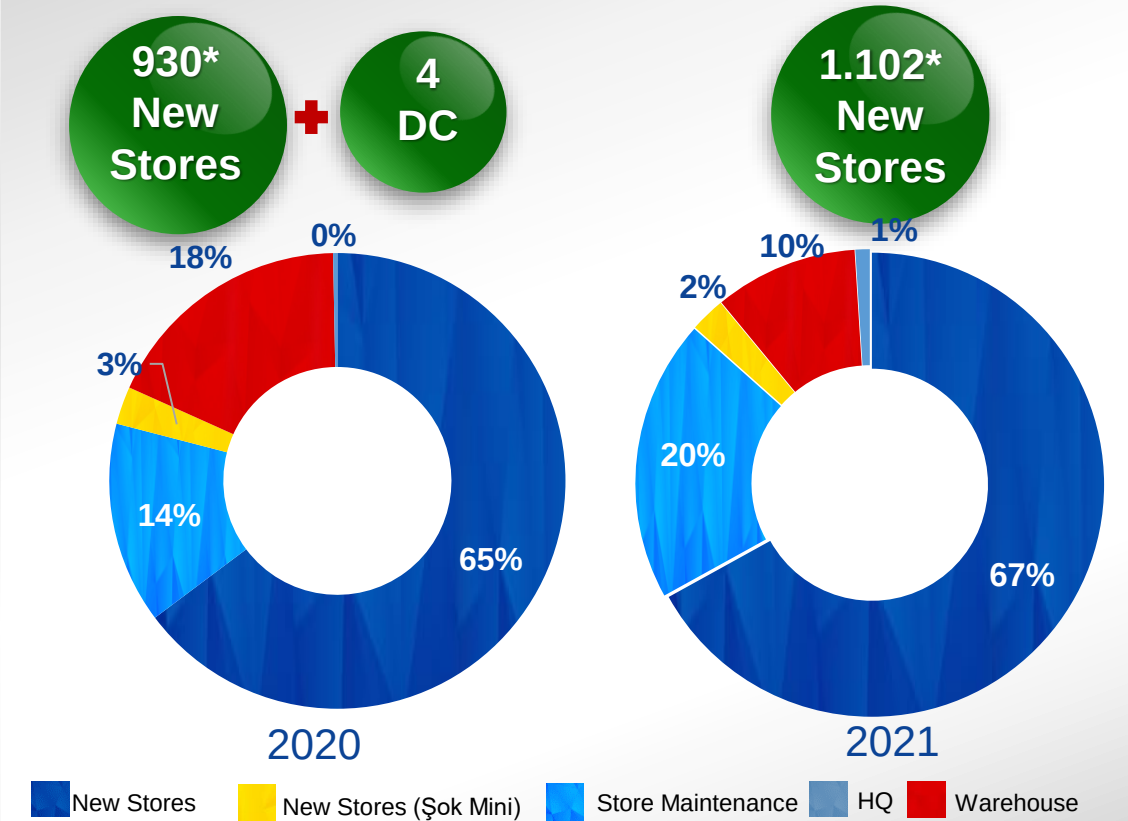


CAPEX (TLm)



— CAPEX/ Sales (%)

CAPEX Breakdown

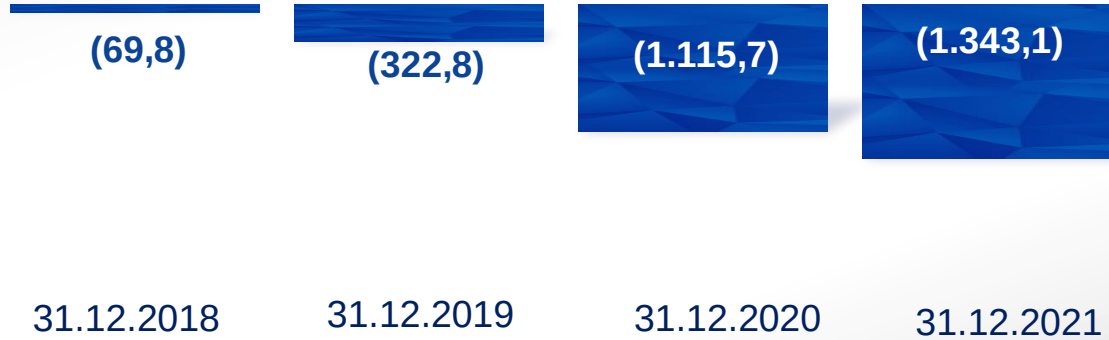


(*) Including Şok and Şok Mini, net of closings

Strong Cash Position



Net Debt / (Cash) (TLm) – Excl. IFRS 16



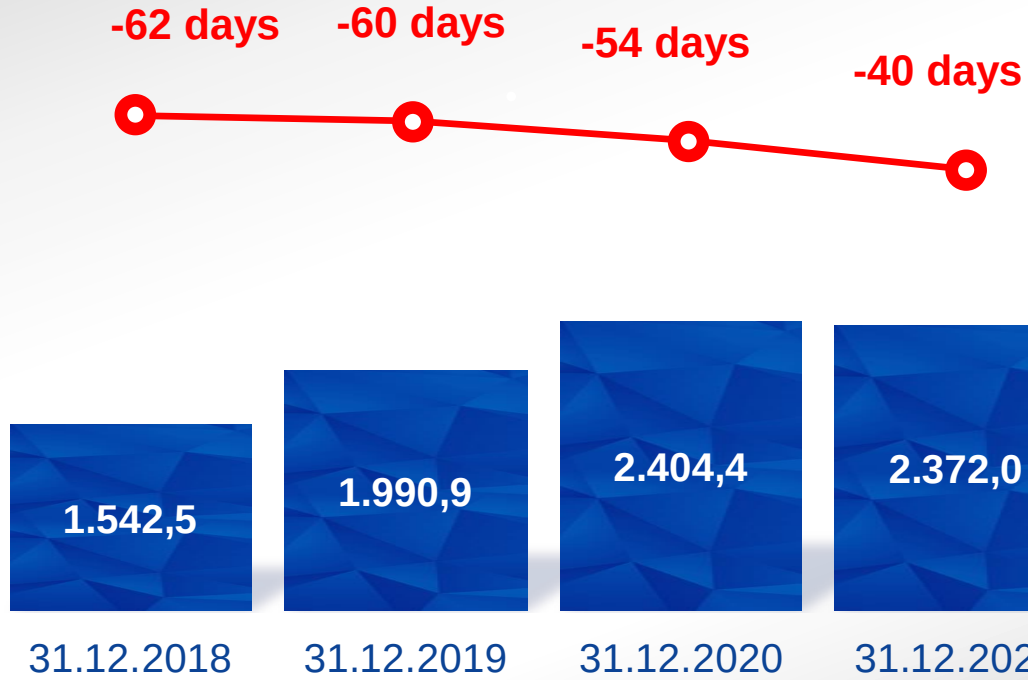
Net Debt/Cash Breakdown (TLm) – Excl. IFRS 16

TLm	31.12.2018	31.12.2019	31.12.2020	31.12.2021
Short Term Borrowings	75,4	0,0	0,0	0,0
Financial Lease	208,8	108,5	33,4	0,7
Total Debt	284,2	108,5	33,4	0,7
Cash & Cash Equivalents	(354,1)	(431,3)	(1.149,1)	(1.343,8)
Net Debt	(69,8)	(322,8)	(1.115,7)	(1.343,1)

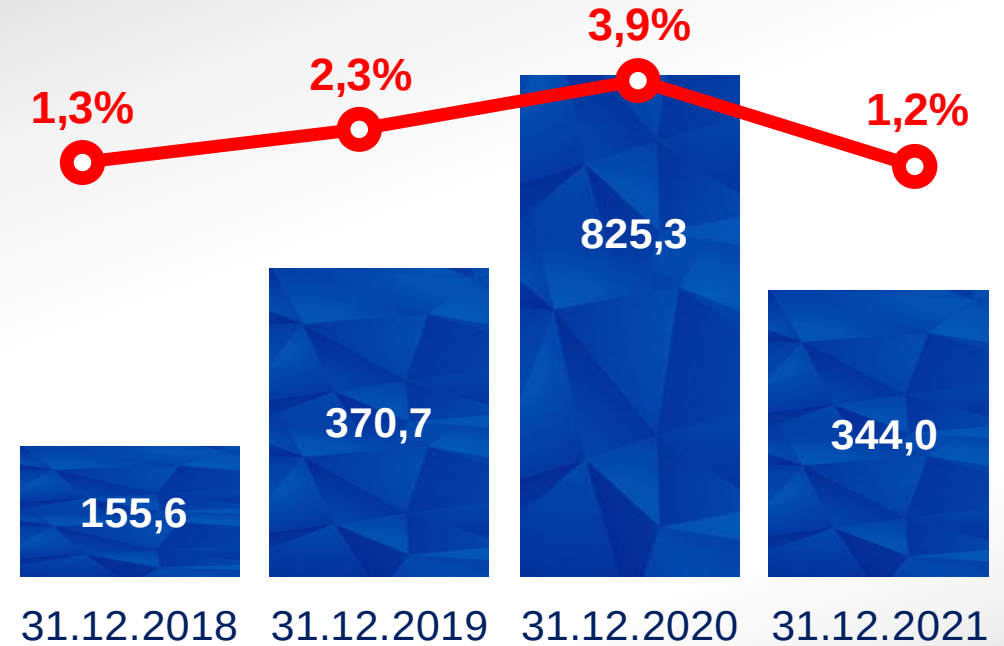
Negative Working Capital & FCF Generation



Net Working Capital (TLm) – Excl. IFRS 16

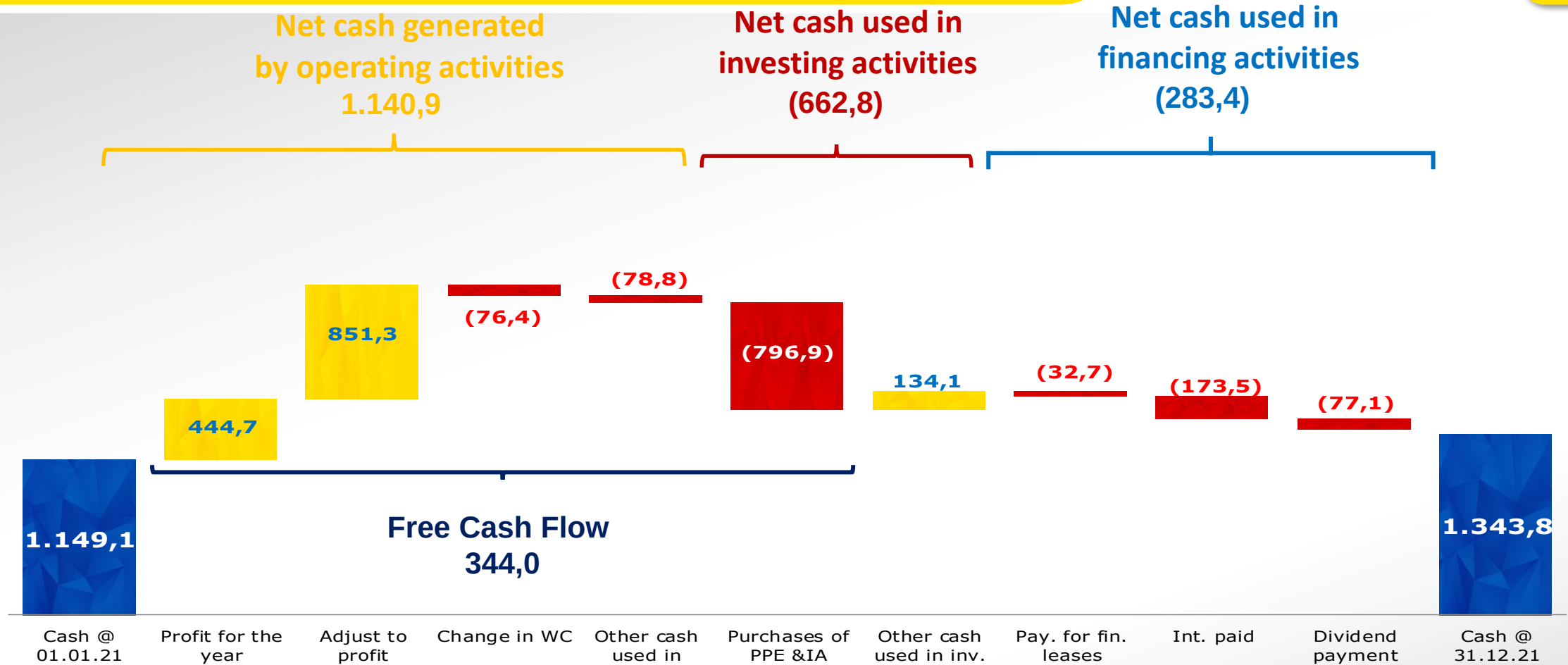


Free Cashflow (TLm) – Excl. IFRS 16



● FCF/Net Sales(%)

Cash Flow (exc. IFRS 16)



(*) Details of cash flow are also reported at IFRS Report (Page 56)

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**Sustainable
Business**



2022
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Q&A

ENVIRONMENT



Reusable Boxes Project

~ **19 million** cardboard or plastic box waste were prevented in 2020

Energy Consumption

Decreased Electricity Consumption

- ❖ Smart stores

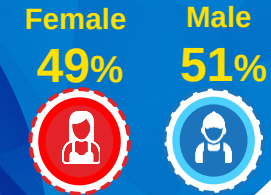


FAIR
AGRICULTURE

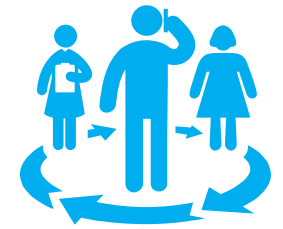
Social Responsibility

- ❖ Contribution to employment
~ 40.000 employees
- ❖ Supporting housewife
~ 7.500 hand-made shopping bag were sold in 2020.

Gender Equality



SOCIAL



ECONOMY



ENVIRONMENT



Reusable Boxes Project

~ **19 million** cardboard or plastic box waste were prevented in 2020

Energy Consumption

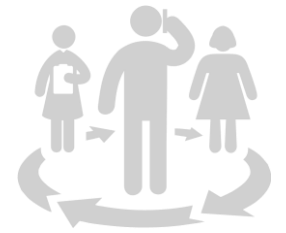
Decreasing Electricity Consumption

- ❖ Smart stores



FAIR
AGRICULTURE

SOCIAL



Social Responsibility

- ❖ Contribution to employment
~ **40.000** employees
- ❖ Supporting housewife
~ **7.500** hand-made shopping bag were sold in 2020.

Gender Equality

Female
49%



Male
51%



ECONOMY



Cepte ŞOK (Şok in Mobile)

Unique Online Home Delivery Model



Value Proposition

- ❖ Extensive Coverage
- ❖ Free Delivery
- ❖ %100 Electric Vehicles
- ❖ Discount Store Price
- ❖ Alternative Order Methods
- ❖ Alternative Payment Methods
- ❖ Loyalty Program

Alternative Payment Methods

Online Payment



Cash on Delivery



Credit Card at the Door



Alternative Order Methods

Mobile App



Phone



Web

www.sokmarket.com.tr/



Cepte ŞOK (Şok in Mobile) Business Model



Light CAPEX Structure



❖ Existing Stores



❖ Existing Supply Chain & Warehouses



❖ Existing Inventory



❖ Existing Brand Awareness



❖ Light OPEX Structure



❖ Light Operating Expenses



❖ Inhouse Delivery Fleet



❖ Effective Personnel Cost Management



❖ Light Marketing Expenses

Cepte ŞOK (Şok in Mobile) Next Steps



Next Steps



Increasing delivery capacity
w/h light CAPEX spending



Improving customer
experience through
operational excellence



Increasing number of
customer through investing
in ATL/BTL marketing



Customer retention through
«Loyalty Program»



Online Loyalty Program

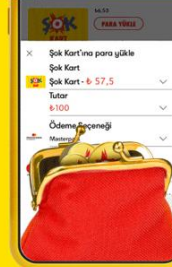


Earning & Using «Şok Stars»

- ❖ Easy to earn and spend
- ❖ Earn 1 «Şok Star» for loading each 100TL on the wallet
- ❖ 1 Şok Star = 1 TL
- ❖ Spend your stars both in online channel & stores with QR code



**ŞOK CÜZDAN'LA
ÖNCE KAZAN,
SONRA HARCA!**



**HER 100 TL'LİK
YÜKLEMENE
1 TL DEĞERİNDE
ŞOK YILDIZ KAZAN!**



**İSTER
CEPTE
ŞOK'TAN**



**İSTER QR İLE
MAĞAZADA
HARCA!**

Cepte ŞOK (Şok in Mobile) Rebranding



TV Communications



TV
İletişimi



Radyo

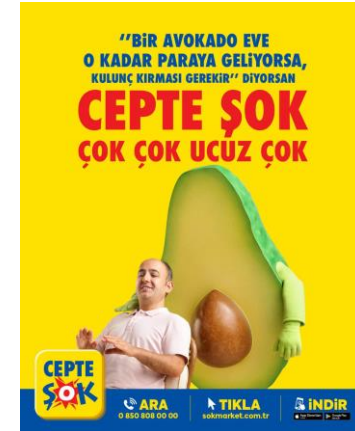


Basılı
İşler



Dijital
İletişim

Digital Comm.



Cepte Şok KPI's 2021 vs 2020



Online Orders

2,7x ↑



Revenue

2,8x ↑



Delivery

81 Cities



Total
Membership

2,2x ↑



of Customers

2,0x ↑

ENVIRONMENT



Reusable Boxes Project

~ **19 million** cardboard or plastic box waste were prevented in 2020

Energy Consumption

Electricity Consumption

- ❖ Smart stores



FAIR
AGRICULTURE

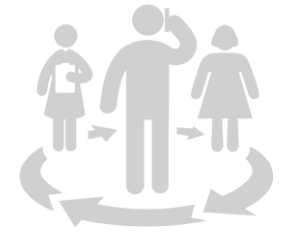
Social Responsibility

- ❖ Contribution to employment
~ 40.000 employees
- ❖ Supporting housewife
~ 7.500 hand-made shopping bag were sold in 2020.

Gender Equality

Female	Male
49%	51%
	

SOCIAL



CEPTE
SOK

ECONOMY



Vertical Integration in Agri- Business



Value Creation For All Stakeholders

Supporting Turkish Agriculture & Farmers



Farmer

- ❖ Contractual farming
- ❖ Financial support
- ❖ Purchasing guarantee



- ❖ Customer satisfaction
- ❖ Customer loyalty
- ❖ Traffic contribution
- ❖ Profitability

Customer

- ❖ Controlled process
- ❖ high-quality
- ❖ affordable price

Contributing To Economy



Controlling the end-to-end process- From cultivation to harvest



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Strategic
Developments



**2022
Guidance**



Q&A

2022 Guidance



2022

Net Sales

45% (+/- 5%)

EBITDA Margin
(Incl. IFRS 16)

9,0% (+/- 0,5%)

Capex

1,5 billion TL
(+/- 100 million TL)



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Developments



2022
Guidance



Q&A



Consolidated Income Statement Summary

4Q'20 & 4Q'21 Consolidated Income Statement Summary (TLm)						
	Excl. IFRS 16			Incl. IFRS 16		
million TL	4Q'20	4Q'21	Δ (%)	4Q'20	4Q'21	Δ (%)
Net Sales	5.956,6	7.983,5	34,0%	5.956,6	7.983,5	34,0%
Gross Profit	1.417,8	1.893,9	33,6%	1.417,8	1.893,9	33,6%
Gross Profit %	23,8%	23,7%	-0,1 Ppt	23,8%	23,7%	-0,1 Ppt
Marketing, selling & GA expenses (-)	(1.073,9)	(1.531,1)	42,6%	(972,2)	(1.401,1)	44,1%
Amortisation	(68,5)	(84,2)	22,9%	(191,0)	(228,5)	19,6%
Marketing, selling & GA expenses (-) (Excl Amortisation)	(1.005,4)	(1.446,9)	43,9%	(781,1)	(1.172,6)	50,1%
EBITDA	412,4	447,0	8,4%	636,7	721,3	13,3%
EBITDA %	6,9%	5,6%	-1,3 Ppt	10,7%	9,0%	-1,7 Ppt
Operating Profit (EBIT)	208,7	(46,0)	-122,1%	310,5	84,1	-72,9%
Income from investing activities	11,5	25,3	119,9%	9,1	26,9	194,6%
Financial Expense	(21,2)	(47,6)	124,4%	(162,3)	(228,1)	40,6%
Profit / (Loss) Before Tax	199,0	(68,4)	-134,4%	160,9	(117,1)	-172,8%
Net Profit / (Loss) for the Period	193,2	47,9	-75,2%	162,8	8,9	-94,5%



Consolidated Income Statement Summary

12M'20 & 12M'21 Consolidated Income Statement Summary (TLm)						
	Excl. IFRS 16			Incl. IFRS 16		
million TL	12M'20	12M'21	Δ (%)	12M'20	12M'21	Δ (%)
Net Sales	21.353,8	28.411,8	33,1%	21.353,8	28.411,8	33,1%
Gross Profit	5.035,6	6.644,1	31,9%	5.035,6	6.644,1	31,9%
Gross Profit %	23,6%	23,4%	-0,2 Ppt	23,6%	23,4%	-0,2 Ppt
Marketing, selling & GA expenses (-)	(3.995,4)	(5.322,2)	33,2%	(3.633,8)	(4.855,8)	33,6%
Amortisation	(255,8)	(305,9)	19,6%	(697,5)	(833,8)	19,5%
Marketing, selling & GA expenses (-) (Excl Amortisation)	(3.739,6)	(5.016,3)	34,1%	(2.936,3)	(4.022,0)	37,0%
EBITDA	1.295,9	1.627,9	25,6%	2.099,3	2.622,1	24,9%
EBITDA %	6,1%	5,7%	-0,3 Ppt	9,8%	9,2%	-0,6 Ppt
Operating Profit (EBIT)	487,3	501,5	2,9%	849,0	967,8	14,0%
Income from investing activities	19,2	130,0	576,3%	21,9	131,7	502,2%
Financial Expense	(67,0)	(173,5)	159,1%	(577,0)	(798,6)	38,4%
Profit / (Loss) Before Tax	439,6	458,0	4,2%	293,9	300,9	2,4%
Net Profit / (Loss) for the Period	388,5	444,7	14,5%	271,9	318,9	17,3%

Consolidated Balance Sheet Summary



	Excl. IFRS 16		Inc. IFRS 16	
million TL	31.12.2020	31.12.2021	31.12.2020	31.12.2021
Cash & cash equivalents	1.149,1	1.343,8	1.149,1	1.343,8
Trade receivables	106,2	100,0	106,2	100,0
Inventories	2.090,3	2.849,4	2.090,3	2.849,4
Other current assets	33,8	81,4	31,5	76,7
Total Current Assets	3.379,4	4.374,5	3.377,0	4.369,8
Property & equipment	1.352,7	1.828,8	1.352,7	1.828,8
Intangible assets	692,0	703,7	692,0	703,7
Other non-current assets	167,0	177,8	2.340,1	2.832,6
Non-Current Assets	2.211,7	2.710,3	4.384,8	5.365,1
Total Assets	5.591,0	7.084,7	7.761,8	9.734,8

Consolidated Balance Sheet Summary



	Excl. IFRS 16		Inc. IFRS 16	
million TL	31.12.2020	31.12.2021	31.12.2020	31.12.2021
Short term financial liabilities	32,7	0,7	32,7	0,7
Trade payables	4.600,8	5.321,4	4.600,8	5.321,4
Other current payables	367,3	785,2	1.112,7	1.743,7
Total Current Liabilities	5.000,9	6.107,3	5.746,2	7.065,8
Total Non Current Liabilities	102,7	122,2	1.761,7	2.173,2
Shareholder's equity	486,4	859,5	253,1	500,5
Non-controlling interests	1,0	(4,3)	0,8	(4,6)
Total Equity	487,4	855,2	253,9	495,9
Total Liabilities and Equity	5.591,0	7.084,7	7.761,8	9.734,8

Consolidated Cash Flow Summary



	Excl. IFRS 16		Inc. IFRS 16	
million TL	31.12.2020	31.12.2021	31.12.2020	31.12.2021
Profit/(loss) from continued operations	388,5	444,7	271,9	318,9
Adjustments related to reconciliation of net profit / (loss) for the period	451,7	856,5	1.371,7	1.976,7
Cash generated by / (used in) operations before changes in working capital	840,2	1.301,3	1.643,6	2.295,6
Changes in working capital :	544,4	(76,4)	544,4	(74,0)
Cash used in operations	1.384,6	1.224,9	2.188,0	2.221,5
Taxes, Payments for lawsuits, retirement benefits and unused vacs. etc.	(39,1)	(84,0)	(39,1)	(84,0)
A- Net cash generated by operating activities:	1.345,5	1.140,9	2.148,9	2.137,6
Purchases of property and equipment	(506,2)	(777,0)	(506,2)	(777,0)
Purchases of intangible assets	(14,1)	(19,9)	(14,1)	(19,9)
Free Cash Flow	825,3	344,0	1.628,6	1.340,7
Other	25,0	134,1	27,7	135,7
B-Net cash used in investing activities	(495,2)	(662,8)	(492,6)	(661,1)
C-Net cash (used in) / generated from financing activities	(132,5)	(283,4)	(938,5)	(1.281,7)
NET CHANGE IN CASH AND CASH EQUIVALENTS (A+B+C)	717,8	194,7	717,8	194,7
D.CASH AND CASH EQUIVALENTS AT THE BEGINNING OF THE PERIOD	431,3	1.149,1	431,3	1.149,1
E.CASH AND CASH EQUIVALENTS AT THE END OF THE PERIOD (A+B+C+D)	1.149,1	1.343,8	1.149,1	1.343,8

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